CANCELATION POLICY

Right of cancellation: You have the right to cancel this contract within 14 days without giving any reason. The cancellation period is 14 days starting from the day the contract is concluded.

In order to exercise your right of cancellation, you need to inform us at

DFAU GmbH
Gustav-Weißkopf-Str. 5
90768 Fürth
email: service@toujou.de

with a clear statement (e.g. a letter sent by post or an email from the address given when your order was placed) setting out your decision to cancel this contract. You may use the attached model cancellation form for this purpose, although you do not have to do so.

To respect the cancellation period, you simply need to send notification that you are exercising the right of cancellation before the cancellation period expires.

CONSEQUENCES OF CANCELLATION

If you cancel this contract, we are obliged to repay all payments we have received from you, including delivery costs (except for additional costs as a result of you selecting a delivery method other than the cheapest standard delivery option offered by us), without delay and within 14 days at the latest from the day we received notification of your cancellation of this contract. When making this repayment, we will use the same payment method you used at the time of the original transaction unless something else has been specifically agreed with you; in any event, you will not be charged any fees for this repayment.

If you have asked for the service to begin during the cancellation period, you will have to pay us an appropriate amount which reflects, on a pro rata basis, the services already provided up to the time you notify us you are exercising the right of cancellation in respect of this contract compared with the full scope of the services envisaged in the contract.
MUSTER-WIDERRUFSFORMULAR

(Wenn Sie den Vertrag widerrufen wollen, dann füllen Sie bitte dieses Formular aus und senden Sie es zurück.)

Hiermit widerrufe(n) ich/wir (*) den von mir/uns (*) abgeschlossenen Vertrag über den Kauf des folgenden Services:

TOUJOU-TARIF: 

BESTELLT AM: 

NAME: 

VORNAME: 

ANSCHRIFT: 

PLZ: 

ORT: 

LAND: 

ORT, DATUM 

VOR- & NACHNAME 

UNTERSCHRIFT